



CONVERGENCE

COLLABORATIVE PROBLEM-SOLVING WORKBOOK

ACTIVITY: IDENTIFY AND FRAME THE ISSUE

DIRECTIONS	QUESTIONS
Identify an issue impacting your organization or community.	<p>Who should you interview to create a better understanding of the issue?</p> <p>Who are the key parties that should be at the table to solve the issue?</p> <p>What is a neutral framing of the issue that can be supported by everyone?</p>

SCAN FOR RESOURCES
or go to: ConvergencePolicy.org/Cof



ACTIVITY: CONNECTING QUESTIONS



Building Trust

- ☐ What values guide you in your work on this issue?
- ☐ Where do your core beliefs on these issues come from?
- ☐ How do you feel that you and those who are more aligned with your perspectives are misunderstood?
- ☐ What do you think your beliefs on this issue might be if you had been born into a different family, religion, race, gender, class, or time?
- ☐ What questions or points of curiosity do you have for people who have different views on this issue?
- ☐ What are some of the key words or phrases that divide us? What are some of the key words or phrases that unite us? What do you think our conversation would be like if we decided not to use the words that divide us or trigger us emotionally?
- ☐ Are there any concerns or ideas you think we may have in common?



Creating a Deeper Understanding of the Issues

- ☐ What mixed feelings, doubts or uncertainties do you have about this issue?
- ☐ What is oversimplified about this issue?
- ☐ What does the world look like when we have addressed this issue?
- ☐ What life experiences have you had that have led you to feel so passionate about this issue?
- ☐ What is at the heart of this issue, for you as an individual?
- ☐ Why do you care so much about this issue?
- ☐ What gray areas do you see in the issue we are discussing, or ideas you find difficult to define?

Come up with your own:

ACTIVITY: IDENTIFY INTERESTS

DIRECTIONS	THINGS TO CONSIDER
Identify the interests underlying the positions related to the issue you identified in step one.	What is the “why” that underlies the position?

[illegible]

ACTIVITY: DEVELOP HIGHER GROUND SOLUTIONS

DIRECTIONS	THINGS TO CONSIDER
Develop solutions that include the interests of all parties.	<p>What solutions include the interests of all parties?</p> <p>How do the solutions include other's needs?</p> <p>Remember</p> <p>Only Proposals That Include Others Needs Succeed</p>

Contact us to learn more

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